

# ALCATEL-LUCENT IP DESKTOP SOFTPHONE

ALCATEL-LUCENT OMNIPCX ENTERPRISE/  
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Alcatel-Lucent IP Desktop Softphone is an application installed on a user's desktop (PC or Mac), tablet or smartphone (iOS and Android™ mobile devices). This multimedia, fully-integrated telephony solution completely replaces physical phones. The IP Desktop Softphone emulates an Alcatel-Lucent 8068 Premium DeskPhone. The application is quick and easy to install. User-friendly, it accommodates customizations to suit user preferences. This application makes it transparent for remote workers to phone and to be called as long as they are connected to their company network using a VPN over the Internet.



## CUSTOMER BENEFITS

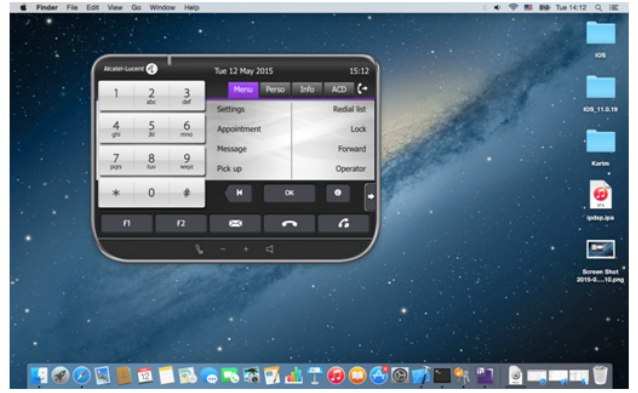
- Fully-integrated telephony solution
- Help businesses optimize their employee's productivity
- Easy integration of remote and home workers
- Communications, connectivity and hardware costs control

## KEY FEATURES

- VoIP protocol provides all 8068 Premium DeskPhone telephony features on the computer, tablet or smartphone
- The IP Desktop Softphone is suitable in both Business and Contact Center environment
- Available on-site on wired Ethernet connection or Wi-Fi®
- Available off-site anywhere the user is able to connect the customer IP network via a company VPN (works on Ethernet, Wi-Fi, 3G/4G cellular)
- G.711 and G.729 codecs are supported
- QoS Level 3 IP TOS / DSCP
- Similar skin to the Alcatel-Lucent Smart DeskPhones (including the extra key box)
- User interface can be personalized

- Compatible with CTI applications (for instance a toolbar)
- Available on the OmniPCX® Enterprise/ OpenTouch® Business Edition under Microsoft® Windows®, Apple® Mac OS®, iOS and Android
- Available on the OmniPCX® Office Rich Communication Edition (RCE) under Microsoft Windows, Apple Mac OS and iOS
- Available for download from the Apple Store® for iOS devices, and from the Google Play™ for Android devices
- Multilanguage interface:
  - Softphone display panel: the same languages are supported as for the 8068 Premium DeskPhone
  - Application settings menu: English, French, Spanish, Italian, German and Arabic languages are supported
- Visitor Onboarding web application:
  - Available on the OmniPCX Enterprise/ OpenTouch Business Edition
  - Automatically registers visitors, granting them temporary telephony services through the IP Desktop Softphone on their mobile device

IP Desktop Softphone on various user devices



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